

Hours Lost Due to Work Related Injury/Illness Community Services

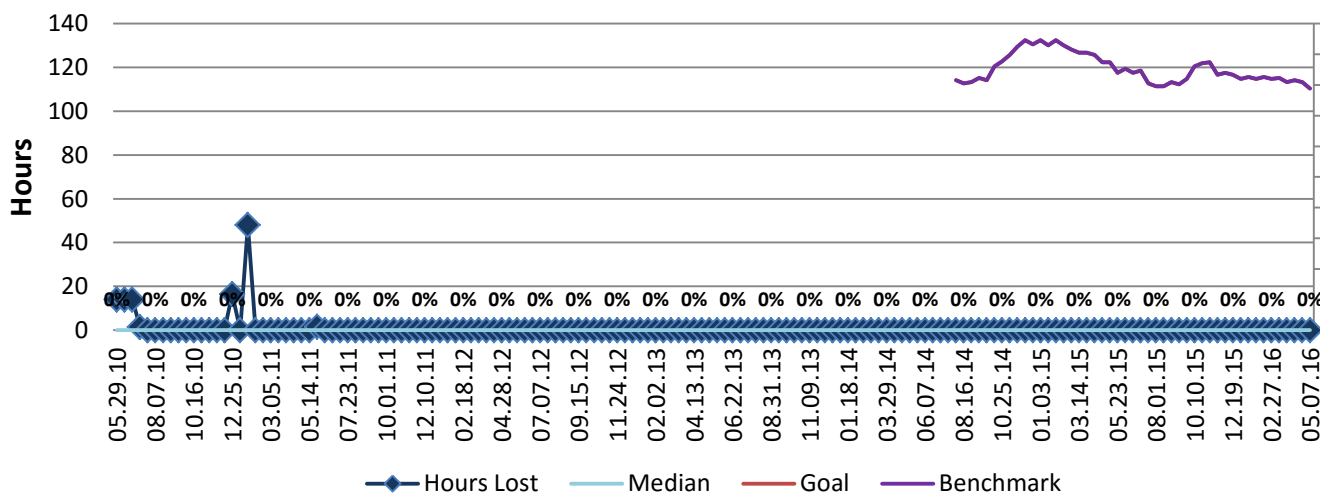


KPI Owner: Gena Redmon

Process: Safety

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 0		Data Source: Payable Time PeopleSoft	N/A - Input Measure		
Goal: Remain below Metro benchmark rate of 1.2%		Goal Source: Scope Summary	Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours		
Benchmark: Metro benchmark 1.2%		Benchmark Source: OPI	Why Measure: Minimize number & severity of workplace injuries/illness		
			Next Improvement Step: continue to monitor		
How Are We Doing?					
05.10.15-05.07.16 12 Month Goal	05.10.15-05.07.16 12 Month Actual		04.24.16-05.07.16 Goal	04.24.16-05.07.16 Actual	
3,007	0		110	0	
Hours	Hours		Hours	Hours	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.